

# atelier collection shipping & delivery

## shipping

### **we ship throughout canada**

ri inc shoppe ships throughout canada... If you are from outside of canada and would like to order a collection piece, please email us!

### **shipping costs**

a custom shipping quote will be generated and emailed to you after you place your order

shipping costs will be invoiced to you when order is ready to be shipped

## delivery

### **white glove / red carpet delivery...for large collection pieces**

all larger collection pieces will be delivered via white glove / red carpet delivery...this includes unpacking, minor assembly, placing your new piece in your room of choice, and remove all packaging ... they will as well inspect each piece with you to ensure it is in perfect condition .... If there are any deficiencies / damages made during transit, they will fill out the paperwork required and return the piece

we have partnered with edgemont moving to deliver your collection pieces within greater vancouver & the sea to sky corridor - [edgemont moving](#)

we have partnered with a third party delivery company to deliver your collection pieces outside of greater vancouver

### **front door delivery... for small - medium collection pieces**

all small and medium sized collection pieces will be shipped via courier or canada post

### **scheduling your delivery**

for large collection pieces...when the piece is ready to be shipped, a representative from the delivery co will contact you to schedule the delivery

for small & medium sized collection pieces...once your item has shipped a tracking number will be sent to your email address

### **lead times**

the manufacturing lead time varies on each collection piece... please refer to shoppe item for estimated lead time

### **buyers responsibilities**

It is the buyer's responsibility to ensure that the collection piece/s will fit through entry points upon delivery including ample clearance for doorways, hallways, tight corners, etc... ri inc shoppe will not be held responsible if the collection piece does not fit into the buyer's home

for all items couriered, It is the buyer's responsibility to inspect your collection piece/s and advise us if there are any deficiencies within 24 hours of product/s being delivered